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ISO 9001:2008 registered

## Jackson ImmunoResearch Laboratories (JIR) Terms of Sale

**Quotation:** JIR will issue an official quotation including product quantity, pricing, and delivery terms.

**Order Confirmation:** Receipt of the order by JIR is confirmation of acceptance of terms. An order confirmation from the customer must be received in writing.

**Purchase Requirements:** Customer agrees to purchase and accept shipment of listed quantity at the quoted price. Minimum order quantities apply.

**Standing Orders:** Standing orders are accepted with pre-set ship dates. The customer agrees to purchase the entire quantity of the standing order. There can be no changes to quantity and shipment dates, unless agreed to by JIR. Each standing order is valid for no more than 12 months from order date unless approved by JIR.

**Packaging and Fill Volume:** In the event the packaging fill volume differs from JIR standard product fill volume, JIR will provide, on request, samples of the product. Customer agrees to purchase samples at quoted price. Upon sample approval, JIR will deliver the quoted bulk quantity. Customer agrees that the bulk quantity is not eligible for returns or refunds.

**Product Performance:** Upon product acceptance, customer assumes responsibility for product performance.

**Terms of use:** Products are designed for research use only. Customer is responsible for qualifying products for intended use.

**Additional Terms:** JIR will make every attempt to meet expedited requests regardless of scheduled release date within the limits of material availability and capacity.

**Payment terms:** Net 30 days